Dial HVAC Products Warranty

Thank you for purchasing Dial HVAC equipment, which has been engineered and manufactured for durability and a long service life. In the unlikely event that your system has experienced a defect in material or workmanship under normal use during the warranty period listed below, Dial Manufacturing, Inc. will replace the defective part(s). Replacement parts will meet intended fit and function of the original part. Replacement parts are warranted for the unexpired portion of the original warranty period. This limited warranty is good only to the original purchaser of the product and effective only when used in US and Canada.

Core Single-Zone DCS* Mini-Splits: 5 Years Compressor, 5 Years Parts

Titan Single-Zone DTS* Mini-Splits: 7 Years Compressor, 7 Years Parts

Atlas Single-Zone & Multi-Zone DAS* / DAP* Mini-Splits: 10 Years Parts, 10 Years Compressor

Sentinel Whole-House DSS* / DSP* Ducted Systems: 10 Years Parts, 10 Years Compressor

Original Dial Remotes, Thermostats, Controllers, or 24V Interfaces mirror attached equipment.

Requirements:

Limited warranty is available only on products remaining in their original installation location, and only to the original purchaser (warranty is non-transferable). Products must be properly installed by a state-certified or licensed HVAC contractor under applicable local and state laws in accordance with all applicable building codes and permits, Dial Installation/Operation Manuals, and accepted professional trade practices. Installed systems will be AHRI matched systems. Products purchased through unauthorized online channels are not covered by our product warranty. Any defective parts must be returned to the distributor through a registered servicing dealer for credit and replacement parts. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. For warranty service or repair, contact your installing contractor. Complete product registration below **and retain proof of purchase** or enter online at the following link: www.dialmfg.com/ms/warranty.

Product Registration Information:

Customer Name _____ Address _____

Telephone _____ E-Mail (Optional) _____

Installation Date _____ Installing Contractor _____

Installing Contractor Telephone _____ Contractor Email _____

Outdoor Unit Model / Serial Number _____

Indoor Unit Model / Serial Number _____

Additional Indoor Unit Model / Serial Number _____

Additional Indoor Unit Model / Serial Number _____

Additional Indoor Unit Model / Serial Number _____

Additional Indoor Unit Model / Serial Number _____

Additional Indoor Unit Model / Serial Number _____

Note: If the original installation date cannot be verified by online registration or proof of purchase, the warranty period will be deemed to begin ninety (90) days after shipment from Dial Mfg., Inc.

Limited Warranty Does Not Apply To:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective parts, or replacement parts, or new units.
2. Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring, or plumbing.
3. Failure of product to perform during power failures and interruptions or inadequate electrical service.
4. Damage caused by transportation, shipping, or handling.
5. Damage caused to the product by accident, vermin, lightning, winds, fire, floods, or acts of God.
6. Damages caused by operating product in a corrosive atmosphere.
7. Damages or undue wear from use in an application other than normal, single-family household, multi-family applications, or light commercial installations, or any use contrary to IOM instructions or accepted professional trade practices.
8. Damages resulting from accident, alteration, misuse, abuse, or improper installation, repair, or maintenance. Improper repair includes use of parts not approved for specified by Dial.
9. Normal maintenance as described in IOM or User's Guide, such as cleaning or replacing filters, cleaning coils, etc.\
10. Use of accessories or components that are not compatible with this product.
11. Products with altered or removed serial numbers.
12. Changes in the appearance of the product whether or not such changes affect product performance.
13. Increases in utility costs and additional utility expenses.
14. Equipment purchased through unauthorized online channels.

Cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

For additional warranty exclusions, visit www.dialmfg.com/ms/warranty-details

NO OTHER WARRANTY IS APPLICABLE TO THIS PRODUCT. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDED WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT OF ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDED WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. SOME STATES AND/OR TERRITORIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU, THE ORIGINAL PURCHASER, SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE OR TERRITORY TO TERRITORY.

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